

An interaction designer in Portland, OR, specializing in crafting experiences that achieve business and user goals through research and iterative design.

EXPERIENCE

Salesforce

Senior User Experience Designer, Nov 2017 - Present

Researching, designing, and prototyping digital products and experiences for Salesforce customers and internal employees. Designed a personal desktop and mobile analytics dashboard for the Chief Executive Officer.

Fiserv

Senior User Experience Designer, Feb 2016 - Nov 2017

Established the Fiserv Enterprise Design Language for all of Fiserv's internal and external banking applications and products.

Mutual of Omaha

Senior User Experience Designer, Aug 2015 - Feb 2016

User Experience Designer, May 2012 - Jul 2015

Presented the company's future digital state and vision on how the company interacts with their customers to the Chief Executive Officer (CEO) of Mutual of Omaha. Designed and developed a user-friendly online insurance application that generated thousands of new customers and millions in revenue. Redesigned a healthcare provider application that continually saved the company over half a million dollars annually. Designed and developed a life insurance and prospect management iPhone and iPad application for insurance agents and brokers.

Northrop Grumman

Software Engineer, Feb 2009 - May 2012

Senior Technical Intern, Aug 2008 - Jan 2009

Researched, designed and developed a critical events web application for the United States Strategic Command.

DKA Design Group

Web Designer, Apr 2007 - Mar 2008

Created interactive websites and applications for various small businesses.

EDUCATION

Bachelor of Science CIS Business

Bachelor of Science CIS Networking

Bellevue University, 2010

SKILLS

Interaction Design

WCAG Design & Development

Product Vision & Strategy

Prototyping

Ethnographic Research

Persona Creation

Information Architecture

Workshop Facilitation

Usability Testing

SOFTWARE

Sketch

Figma

Abstract

Adobe Creative Suite

InVision

Omnigraffle

Google Analytics